# Trikon

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## **Terms and Conditions**

#### 1. This offer includes a

- a. Kogan 50" LED 4K Smart TV (U94T or similar).
- b. 2<sup>nd</sup> and 3<sup>rd</sup> month of Telco bill (up to \$1000 per month) waived off. Bill waiver excludes following:
  - i. Any call usage charges that are not included in SIP/VoIP plans.
  - ii. Any excess data usage charges for mobile phone, international roaming and call usage charges that are not included in mobile plan.
  - iii. Any hardware repayment or purchase fees on Trikon telco bill.
- c. Earn 1 Velocity Business Flyer Point per dollar spent of Trikon Bill and Equipment Finance.
- d. Up to two month of deferral on equipment finance repayments.
- 2. The promotional offer is subject to change without notice depending on availability and while quantities last. It is not available in conjunction with any other promotion that may be offered.
- 3. This offer does not include any TV subscriptions or boxes, packs, channels, or plans.
- 4. The final availability/ eligibility of the offer will be decided/ finalised by a Trikon representative. This offer comprises of a product that is not manufactured, assembled, or sold by Trikon. Therefore, the availability of this product/ offer depends on the availability of the product by the third party that sells the product. Trikon reserves the right to offer at its discretion, a product of equal or lesser value in case of unavailability of the product offered in this limited time offer.
- 5. Installation of the TV is not included as a part of the offer.
- 6. Trikon will not offer any installation services for the prize. This will have to be arrange by the customer at their own expense.
- 7. This offer cannot be replaced, traded, or exchanged for any other product or service offered by Trikon or any third-party.
- 8. This offer cannot be redeemed in cash or credit.
- 9. In case Trikon fails to provide the services that are a part of the minimum prerequisites that are a part of the eligibility of the offer due to any unforeseeable circumstances that are beyond the reasonable control of Trikon, for example, failure in the serviceability check at the premises of the customer where the network and other services need to be provided; the customer will forfeit the claim to the offer.
- 10. This promotion is available for new or existing Trikon customers who sign up for a phone system with the following minimum requirements that must be met in order to be eligible for the offer:

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- a. Hardware
  - i. Cloud/Hosted Phones, PABX, Printer, CCTV and/or Firewall
- b. Equipment Leasing Finance
  - i. Minimum value of \$120 ex GST per month or more for the equipment leasing finance for a minimum term of 48 months
  - ii. Hardware must be financed through our finance partner
- c. Network
  - i. Minimum value of \$100 per month or more (phone lines, internet, etc.)
  - ii. Minimum contract term of 48 months or more

#### How to Avail the Offer

- 1. Once the hardware has been successfully installed at your premises, you shall receive a confirmation call from Trikon to confirm the successfully completion of the same.
- 2. After the confirmation call, you will receive an email from Trikon with the link to claim the prize. The link to avail the offer will be valid for 90 days. After 90 days have lapse upon the receipt of the email, the link shall expire and cannot be reactivated again. Therefore, if anyone fails to redeem the offer in the stipulated time, they will thereby relinquish any right to claim the offer.
- 3. Upon entering the details required in the link sent via email, your claim to the offer shall be submitted.
- 4. Trikon representatives will be constant touch with you with the update on the delivery of the prize in the offer.
  - a. Prize Value and Warranty
    - i. Kogan 50" 4K UHD HDR LED Smart Android TV (Series 9, RT9220) has a value of the offer is \$649.99, which is based on the seller's suggested retail price. The delivery fee for the prize is not included and an additional \$120 will apply for the delivery of the same. This prize cannot be collected from Trikon's or the seller's premises and will be available only via delivery to the customer.
    - ii. Standard warranty that is offered by the manufacturer/ seller applies.Trikon is not responsible for any maintenance, repair or warranty of the TV offered as a part of this promotion.
- 5. Trikon is not responsible for any faults in the product that is offered in the prize within the warranty period or thereafter.
- Trikon holds no responsibility in case the product is found to be dead on arrival. In such a case, the warranty terms and conditions offered with the Kogan 50" LED 4K Smart TV apply.
- 7. The customer will need to contact Kogan for a warranty or product queries associated with the TV offered in this promotion and not Trikon.

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### **Cancellation Policy**

- Downgrading a plan that results in a change to the prerequisites of the minimum requirements for the qualification of the offer in duration of the 48-month (or more) contract (equipment or network), will automatically initiate a cancellation charge of \$649.99 for the TV and full or part of the Trikon Telco Bill that has been waived off as part of this offer will be charged back to customer's account for any customer that has availed this offer. This charge will be in conjunction with any other contract cancelation charges that apply for the equipment, phone lines and internet. For the equipment, internet or Trikon phone plan cancelation charges, please refer to the Trikon Contract/ Service Agreement.
- 2. Cancelation of any service(s), hardware or network that was also a part of the minimum requirements will automatically incur a cancelation charge in the following month's Trikon monthly invoice.
- 3. A return of the TV will not be acceptable and thereby waive off the cancelation charges applicable.