

2019 – 2020 TELECOMMUNICATIONS NETWORK ANNUAL EMBARGO

Start of Embargo:

Friday 5:00 PM December 13, 2019

The annual network embargo will commence at 17:00 pm on Friday, 13th December 2019 and continues through to 07:30 am on Monday, 13th January 2020.

End of Embargo:

Monday 7:30 AM January 13, 2020

There are a number of important restrictions imposed on telecommunications service providers generally at this time of the year.

During the Prescheduled - Embargo period

- 1) Most orders for standard services will be accepted and processed as usual, however due to network and carrier embargos, services will experience extended delivery and connection times. This may affect order delivery times both, before and after the scheduled embargo.
- 2) Provisioning and processing activities associated with Telecommunication services and any network re-configuration activities, will not be undertaken;
- 3) Services that requires hardware or software upgrades provided through the major network or hardware providers will not be undertaken;
- 4) International manufacturers for business hardware and specifically telecommunications goods for Business purposes will also be subject to this embargo.
- 5) Orders affected by this embargo will recommence its processing from the date of the embargo completion and begin its processing from the initial stages.
- 6) A reduction in planned network activity will be in place and exceptions are only made to emergency only work, to reduce the risk of outages affecting customers.
- 7) All customers are to take notice of this update and account for this update accordingly. We will make every attempt to notify you if you are directly affected.

Kind Regards

Trikon

TRIKON PTY LTD

ABN 47 12 4822591

12/5 Meridian Place, Bella Vista, NSW 2153

1300 880 687 | info@trikon.com.au | www.trikon.com.au